

Annex III

Cleafy Cloud Platform Sub-processors Addendum

Cleafy and its affiliates engage the third-party entities listed in the table below for specific purposes in connection with the Service.

ENTITY NAME	REGISTERED OFFICE LOCATION	DESCRIPTION OF PROCESSING	WEBSITE	HOSTING / STORAGE LOCATION OF CUSTOMER DATA	APPOINTED AS SUB-PROCESSOR	CUSTOMER DATA TRANSFERRED OUTSIDE EEA	TOOLS USED FOR THE TRANSFER OUTSIDE EEA	APPLICABLE TERMS AND CONDITIONS
GOOGLE IRELAND LIMITED	Gordon House, Barrow Street, Dublin 4, Ireland	Google Cloud Hosting and Storage	https://cloud.google.com/	EEA	Yes	No	N/A	https://cloud.google.com/terms
ZENDESK INC.	Zendesk, Inc. 989 Market St San Francisco, CA 94103	Ticketing System	https://www.zendesk.com/	EEA	Yes	No	N/A	https://www.zendesk.com/product/zendesk-security/
OKTA INC.	100 First Street, San Francisco, California 94105, USA	Authentication Provider	https://okta.com/	EEA + USA	Yes	Yes	EU-US Data Protection Framework	https://www.okta.com/terms-of-service/
SENDGRID INC.	1801 California Street Suite 500 Boulder, CO 80202 United States	Twilio SendGrid E-mail service	https://sendgrid.com/	USA	Yes	Yes	EU-US Data Protection Framework upon request)	https://www.twilio.com/legal/tos
STATUSPAL	WielandStrabe 49, 10625 Berlin, Germany	Status page	https://www.statuspal.io/	EEA	Yes	No	N/A	https://www.statuspal.io/terms
MICROSOFT IRELAND OPERATIONS, LTD. <i>(only for the Cleafy Copilot BETA)</i>	One Microsoft Place South County Business Park Leopardstown Dublin 18, D18 P521, Ireland	AI Threat Intelligence Chatbot	https://azure.microsoft.com/en-us/products/ai-services/openai-service	EEA	Yes	No	N/A	https://www.microsoft.com/licensing/docs/view/Microsoft-Products-and-Services-Data-Protection-Addendum-DPA?lang=1